homely

Smart. Simple. Homely.

CUSTOMER QUESTIONS

Cost

Why would I pay for Homely over the standard controller?	Homely helps your heat pump run more efficiently and will save you money! Independent testing with Salford Energy Labs shows Homely can save homeowners as much as 31% on their heat pump bills. At this level that can be less than a year to payback.
Do I really need it?	Think of it like a sat nav for your heat pump, it'll still work without Homely, but not nearly as efficiently.

Tech worries

Is it difficult to use?	Homely is designed to be simple. The easy-to-use app helps you set up your hot water and heating the way you want it. Then Homely does the work of keeping you comfortable.
What if I don't want more tech in my home?	With Homely you can set it and forget, you won't even notice it working - except on reducing your bills.
What if already have a smart thermostat?	Most smart thermostats aren't designed for heat pumps and in some cases actually make running the heat pump less efficient. In contrast, Homely is purpose built for heat pumps.

Aftercare

What if something goes wrong?	Homely helps with that too. With Homely included in your heating system, your installer can diagnose and fix problems remotely so you don't need to worry about multiple visits.